



# Mobility Services

# Gwibs 24/7 Mobility Services





# Mobility Services

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## Introduction

Until recently many companies operations have been constrained by the static nature of the equipment which they use. This has a considerable impact with effects ranging from store design and layout, through to operational efficiencies of the staff.

The requirement for fixed location power and data points has long dictated that equipment and staff have to operate from a static location. This inevitably introduces limitations into the day to day operation.

The advent of mobile solutions removes these restrictions, and allows you to be more creative and efficient in the way in which you run your business. There is an ever expanding range of mobile equipment and applications that enhance your operation, the one thing they have in common is that they require an infrastructure to enable them to operate.

Gwibs 24/7 have a track record of Radio Frequency (RF) implementations for some big name clients including a Tier 1 food retailer.

We are an accredited installation partner with Cisco and Motorola with discussions currently underway with Aruba. As such we are able to supply a wide range of solutions dependant on your individual needs.

Our services cover the following areas giving a complete managed implementation package:

- Technical Design and Integration
- Security
- Installation
- Project Management
- Hardware Procurement
- Maintenance

## Technical Design and Integration

Gwibs 24/7 are accredited installers of leading RF Infrastructure solutions, and we have expert skills in the design of your RF network. We are able to deal with all the concerns around the design of your infrastructure, thereby ensuring that it fully supports the applications that you intend to deploy.





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Areas to be considered include:

- Access Points
- HHTs
- Store cabling infrastructure
- Managed or Autonomous Access Points
- Management Software for HHTs and Access Points (for example Wavelink / Soti software.
- Agreement as to coverage requirements

## Security

This is a vital aspect of the installation. Legislation, directives, and simple “Best Practice”, all need to be understood and implemented as part of an RF implementation.

Public awareness regarding the security of Chip and Pin transactions is high, and the bad publicity around the loss of card transaction data would be very unwelcome. Your RF infrastructure can be a point of weakness in this respect, but by using Gwibs 24/7 you can be assured that you will be fully advised regarding the security measures that you should have in place. Where they are part of our scope of works, we will of course ensure that you are set up correctly. We will help you with the following aspects:

- RF Coverage avoiding “Wash” outside the prescribed areas.
- Bridging mechanisms to outlying buildings.
- Management of your infrastructure.
- VPN requirements.

## Installation

Planning and preparation work is vital, but it is important that it is not compromised by poor onsite installation activity. All our installations engineers are fully trained and will deliver an installation to the highest possible standard.

Initial surveys will draw out the key installation issues, but the real benefit of fully skilled engineers, is that they will be able to overcome unforeseen problems without compromising installation standards.

As part of the project we will agree with you the following important areas:

Site surveys and reports.  
Access equipment





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Cabling standards  
Hanging of equipment  
Deliveries  
Acceptance tests  
Store training  
Go live support

## Project Management

Our Project Management team are experienced in the delivery of this type of work, and will focus on ensuring that your requirements are fully met in respect of scope, budget and timescales. They effectively become part of your virtual team, which has the added benefit if you wish, of releasing your internal staff to focus on their core tasks. Working to Prince2 standards, areas that the Project Manager will give special attention to include:

- Project Plan
- Timescales
- Escalations
- Weekly progress reports
- Invoicing
- Tie in to other projects
- End of Project Closure Report

## Hardware Procurement

We can provide you with a fully managed service that includes all hardware procurement.

- HHT
- Additional mobile devices
- Lan controllers
- VPN switches
- Access Points
- Etc

## Maintenance

Finally, we don't wave goodbye when the initial project is complete. By offering a comprehensive maintenance service, you get the benefit of the same company providing the ongoing maintenance of your infrastructure. This ensures a seamless transition from initial installation, through early life and possible failure here, to ongoing maintenance and support over the following years.





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