

GWIBS 24-7 ENVIRONMENTAL REPORT

2010

INTRODUCTION

This Report is written for our staff and customers, both current and future, and relates to all of Gwibs 24-7's activities.

GWIBS 24-7 is striving to continually improve environmental performance. In July 2008 an Environment Co-ordinator was appointed to implement an Environmental Management System (EMS). A 'Green Team' was formed, consisting of senior managers responsible for implementation of the EMS, and all employees are required to adhere to our Environment Policy.

In September 2009 our EMS achieved certification to ISO14001. This system is externally audited every six months.

In November 2010 we received a silver Green Apple Award for environmental improvement from the Green Organisation, presented at the House of Commons, Westminster.

Our company has never been prosecuted or received any fines for environmentally related issues.

OUR COMMITMENTS

- To integrate environmental considerations into our business in order to improve sustainability of our activities and services.
- To comply with relevant environmental legislation.
- To act responsibly to prevent pollution.
- To promote efficient energy use.
- To reduce vehicle emissions.
- To minimize waste
- To improve water conservation
- To influence suppliers and contractors to adopt similar values.

KEY ACHIEVEMENTS

Van

Fuel - In 2009 we used 150,954 litres of fuel to turnover £5.7million.
This equates to £37.75 turnover/litre.
(Removing from turnover high value/low van use projects)

Electricity - At our 39 Moorbridge Road premises:-

Electricity consumption was reduced from 102,955 kWh in 2009
to 84,478 kWh in 2010

Target reduction = 5 %
Actual reduction = 17.94%

Gas - At our 39 Moorbridge Road premises:-

Gas consumption was reduced from 87,923 kWh in 2009
to 67,650 kWh in 2010

Target reduction = 5%
Actual reduction = 23.05%

Water - At our 39 Moorbridge Road premises:-

Water consumption was reduced from 229 Cubic Metres in 2009
to 147 Cubic Metres in 2010

Target reduction = 5%
Actual reduction = 35.80%

At our new warehouse facility 63-69 Moorbridge Road, purchased August 2009, consumption of electricity, gas and water was monitored monthly to achieve a baseline figure over a twelve month period.

Waste -

Our policy is to **REDUCE, RE-USE, RECYCLE** our waste wherever possible.

We have written to our 'worst offending' customers and to all of our suppliers asking them to minimise the amount of packaging they send to us.

We have re-use areas for cardboard, plastic bags, bubblewrap and office paper.

We recycle all possible cardboard, paper, plastic wrap, pallets, scrap metal and cable, toner cartridges and mobile phones. In 2010 we began segregating polystyrene which we now send to a company who recycle it.

We segregate all Hazardous Waste and Waste Electrical and Electronic Equipment and ensure it is collected by properly licensed companies.

In 2009 our newly appointed Waste Management Company recycled an average of 85% of the mixed waste it received – 3 times the national average.

In 2010 this percentage was increased to 87%.

Carbon**Footprint -**

Our Carbon Footprint for 2010 was calculated using The Carbon Trust calculator and includes all electricity, gas, diesel used in company vans, fuel used for employee road travel and employee air travel.

CARBON FOOTPRINT 2009 = 687 TONNES

CARBON FOOTPRINT 2010 = 681 TONNES

CARBON FOOTPRINT REDUCED BY < 1% IN 2010

Although our consumption of gas and electricity at our main office was greatly reduced in 2010, our new warehouse facility was fully operational for the whole of 2010 and consumption of utilities was, therefore, increased overall.

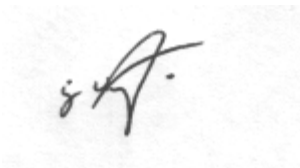
Both van fuel and employee road travel were reduced. Business travel by air was slightly increased from 3.85 tCO₂e/yr to 5.15 tCO₂e/yr, still accounting for only 1% of our carbon emissions.

OUR AMBITIONS FOR 2011

- **To minimize fuel consumption we will:-**
- Review our Company Car Policy to reduce maximum allowable CO₂ emissions in any new car obtained from 163 g/km in 2010 to 110 g/km in 2011. All cars must be diesel, with a maximum engine size of 2 litres.
- Continue to monitor an eco-vehicle for fuel efficiency.
- Investigate the feasibility of using biofuels in our vehicles.
- Implement Advanced Driver Training for inexperienced or high-risk drivers, and continue to give annual refresher driver training to all drivers of company vehicles.
- Continue to improve regular vehicle maintenance.
- Continue with our Driver Award Scheme for best driver technique and best vehicle maintenance.

- **To further reduce electricity consumption we will:-**
- Investigate the feasibility of installing PV Panels for micro-generation.
- Review our external security lighting with a view to changing to sensor or infra red for increased energy efficiency.

- **To further reduce gas consumption we will:-**
- Set a target to reduce gas consumption in our new warehouse by 25%. In order to achieve this we will stop heating the warehouse area and supply thermal clothing to warehouse staff.
- Investigate the feasibility of making further improvements to insulation in both of our buildings by installing window draught-proofing and wall insulation.

A handwritten signature in black ink, appearing to read 'G. Wright', is centered on a light-colored rectangular background.

Graham Wright
Managing Director.

January 2011.